

21<sup>st</sup> November 2006

To Whom It May Concern,

Austream Builders successfully completed additions and alterations to our residential address in September, 2006. The alterations included reconfiguration and demolition of existing walls and rooms to provide a new, modern and more spacious kitchen, and a combined dining and living room. The additions included a new bathroom and laundry and a large timber deck across the back of the existing house.

From the outset, Michael (McCurtaeyne) and Austream instilled a confidence in us that our project would go according to plan, as indeed it did. We remained residing in the house as the renovations progressed and although there was a natural disruption to our home life, it was kept to a bare minimum because Austream always kept us informed when disconnecting services or when demolition work was to be performed. They were very conscious of keeping the site and affected areas as clean and as secure as possible. All tradesmen were approachable and friendly. And importantly, there was no adverse effect on any of our neighbours.

The contract was signed with a twelve week timeline on the proposed works and Austream were true to their word, finishing on time. Even during the few heavy days of rainfall, they continued to work as best they could under the protection of their own tarpaulins and riggings. At the very least, the Site Foreman and Carpenter were on site daily. Generally though, the site was a hive of activity.

The standard of work performed was exemplary which was important to us as we had the extension architecturally designed with many design details. Austream followed the plans faithfully and always reviewed the drawings with us for confirmation or clarification before each trade began work.

Importantly, there were no hidden variations to the contract. Any variations that did occur were initiated by ourselves and in fact, Austream showed great integrity in crediting us money on the final invoice.

Finally, we have nothing but praise for Austream Builders. Our renovations were completed to our high expectations, within our budget, on time, and with a minimum of disruption. One could not ask for much more. We would recommend them without hesitation.

Yours faithfully,

Timothy & Elizabeth Horvat  
6 Janet Street  
Drummoyne.